**Elicitation Technique chosen**

1. INTERVIEW

* Why Interview?
* Video call Interview with only Mr Rikhotso (the business owner)
* 8 chosen questions to be asked
* Interview Results recorded

1. QUESTIONNAIRE

* Why questionnaire?
* What type? -Google forms
* On whom? – Customers and Employees
* Results- Captured and assessed.

1. BRAINSTORMING

* Why brainstorming?
* Participants? -Group members.
* Where? – IT is building sitting area.
* Ideas proposed.
* Idea chosen- ProAcFuture system.